



September 28, 2017

Subject: City of Benton Harbor Solid Waste and Yard Waste Collection

Dear City of Benton Harbor Resident:

This correspondence is being sent to inform you that as of October 1, 2017, the contract with Reliable Disposal will end and they will no longer be the solid waste hauler for the city. The last day for pick up by Reliable will be Friday, September 29, 2017. The new contractor for solid waste disposal is We-Cycle Industrial Sanitation.

The new solid waste contractor has agreed to keep the days and routes the same as before. If you have traditionally had a Tuesday pickup, it will remain Tuesday. Additionally, We-Cycle will be providing y

At the time of this communication, Reliable has begun to or already picked up their solid waste containers. These containers were the property of Reliable and were provided to the residents for the term of the contract. We-Cycle has committed to providing similar containers; however, they need approximately sixty (60) days to obtain them. During this short period, residents are asked to:

1. Place their trash in a container on the curb side the night before (no earlier than 7:00 PM) or the morning of their regularly scheduled pick up day; or
2. Place their trash in trash bags on the curb side for pick up the night before (no earlier than 7:00 PM) or the morning of their regularly scheduled pick up day. If this method is chose, a resident may not place more than eight (8) bags out for pick up.

Large items (couches, mattress and box spring, tables, etc.) will be picked up on the same day as the regularly scheduled solid waste collection. City residents should call We-Cycle, direct, at 269-926-6360 to arrange the pickup and the cost for each individual item is \$5.00.

Additionally, We-Cycle will be providing yard waste pick up for the City and the day will remain the same (Monday & Tuesday routes on Wednesday; Wednesday and Thursday routes on Thursday; and Friday on Friday). If you traditionally had a Tuesday pickup, it will remain Tuesday. Yard waste will continue to be picked up until December 1<sup>st</sup>. After December 1<sup>st</sup>, regardless of the weather conditions, yard waste pickup will not resume until April 1<sup>st</sup>. Yard waste (i.e. grass clippings or leaves) should be placed in a container marked "yard waste" or in paper yard bags as with the prior contractor. Lastly, there should be no non-vegetation items, such as paper or plastic, included in the yard waste.

It is the sincere desire of the city to ensure the smoothest of transitions and will do everything to guarantee exemplary service. If you have any questions, feel free to contact City Hall at 269-927-8400.

Sincerely,

A handwritten signature in cursive script that reads "Darwin Watson".

Darwin Watson, City Manager